

PRG006-MOD05
QUALITY POLICY

Rev.	Date	Reason for revision	Drafted by	Approved by
01	26/10/2022	First document issue	Andrea Carattoni Fabio Cimarosti	Franco Bassetti
02	09/03/2023	Document integration	Andrea Carattoni Fabio Cimarosti Luna Bombagi Monica Marzocchi	Franco Bassetti

The primary objective of Trerè Innovation s.r.l. is to use the Quality Management System as a management tool for all processes of the organization in order to meet the needs and expectations of its stakeholders, and to achieve and maintain through the provision of its services a primary reputation for Quality.

To achieve these objectives, Trerè Innovation s.r.l. intends to follow a policy towards stakeholders based on:

1. search for new market shares also through the care of the corporate image,
2. consolidation of historical customers and satisfaction of their demands,
3. obtaining the level of quality established by the company's Quality Management System documentation,
4. education and training of personnel,
5. compliance with applicable technical standards and directives,
6. having a state-of-the-art informatic system,
7. involving all personnel in the implementation of the Quality Management System according to levels and individual responsibilities and competencies,
8. improve internal and external communication processes,
9. provide adequate environmental conditions for employees and safeguard the health and safety of workers,
10. operate in compliance with laws, ethical principles and social responsibility to employees, customers and the community.

Moreover, in accordance with ISO 13485:2021 requirements, it is clear will of Trerè Innovation s.r.l to:

- respond to the needs of customers while respecting the dignity of the person according to the principles of equality, impartiality, confidentiality, security and collaboration, using the state of the art of knowledge and technologies in order to always be able to propose a top quality service;
- implement and comply with everything described in the quality manual and related procedures;
- pursue the continuous improvement of the effectiveness of the quality system as well as the quality of the product and/or service offered.

The management of Trerè Innovation s.r.l. ensures the continuous focus on the result by determining product requirements and verifying the results.

In order to pursue the above Trerè Innovation s.r.l. proposes to promote, develop and support the following activities:

- responding to the requirements of the results by trying to meet the implicit and explicit requirements. In this regard, quality is pursued by:
 - a) employing resources to enable the achievement of the production objective in the shortest possible time, suitable for the individual customer,
 - b) by complying with production guidelines and related procedures for their proper use.
- training of human resources, orienting the culture, attitude, professionalism of each person toward "quality" by involving both internal staff and external collaborators and suppliers;
- obtaining and developing the best possible service, in terms of quality, punctuality and efficiency, through:
 - a) continuous actions to update and increase the skills and knowledge of all staff,
 - b) the use of more advanced production techniques and equipment,
 - c) continuous updating of the device system and quality management system.

The quality policy is reviewed annually and/or on the occasion of any substantial element of change and spread throughout the company.

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Asola - 09.03.2023

The management

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